GLOBAL FINANCIAL TECHNOLOGY MASTER SERVICES AGREEMENT

This Enterprise Agreement is entered into by and between Accordant Holdings and Okta Enterprise Identity LLC. WHEREAS, Provider facilitates SSO, lifecycle provisioning, and adaptive MFA;

SECTION 3. TERM, NOTICE WINDOWS AND AUTO-RENEWAL OBLIGATIONS:
The Initial Term commences Feb 15, 2027 for an active commitment duration of 12 months. This Agreement renews automatically for consecutive one-year terms unless either party furnishes written notice of termination at least 30 days prior to Feb 15, 2027. Failure to opt-out commits Client to minimum monthly interchange commitments of $14,000.00.

SECTION 5. IMPLEMENTATION SCHEDULE, DELIVERABLES & MILESTONE FEES:
The total contract value includes specific development and deployment milestones payable upon formal acceptance:

- Milestone 1 ($30,000.00): Universal Directory Federation — Target Completion: Mar 15, 2027
- Milestone 2 ($45,000.00): SAML SSO Application Rollout — Target Completion: May 1, 2027
- Milestone 3 ($35,000.00): Automated SCIM Offboarding Launch — Target Completion: Jun 15, 2027

All milestone invoices are payable Net-30 upon written certification by Client's Chief Information Officer.

SECTION 7. LIMITATION OF LIABILITY & TRAILING CEILINGS:
EXCEPT FOR WILLFUL MISCONDUCT OR BREACH OF DATA PRIVACY STATUTES, PROVIDER'S MAXIMUM AGGREGATE MONETARY LIABILITY ARISING FROM ALL TRANSACTIONS OR SLA DOWNTIME SHALL NOT EXCEED $1,500,000 IN TOTAL VALUE.

SECTION 11. GOVERNING LAW:
Governed exclusively under the Laws of the State of California.