GLOBAL FINANCIAL TECHNOLOGY MASTER SERVICES AGREEMENT

This Enterprise Agreement is entered into by and between Accordant Holdings and CrowdStrike Falcon Tech LLC. WHEREAS, Provider facilitates endpoint protection and threat hunting;

SECTION 3. TERM, NOTICE WINDOWS AND AUTO-RENEWAL OBLIGATIONS:
The Initial Term commences Nov 1, 2026 for an active commitment duration of 12 months. This Agreement renews automatically for consecutive one-year terms unless either party furnishes written notice of termination at least 60 days prior to Nov 1, 2026. Failure to opt-out commits Client to minimum monthly interchange commitments of $15,000.00.

SECTION 5. IMPLEMENTATION SCHEDULE, DELIVERABLES & MILESTONE FEES:
The total contract value includes specific development and deployment milestones payable upon formal acceptance:

- Milestone 1 ($40,000.00): Falcon Sensor Image Integration — Target Completion: Dec 1, 2026
- Milestone 2 ($50,000.00): OverWatch Telemetry Validation — Target Completion: Jan 15, 2027
- Milestone 3 ($45,000.00): Zero-Trust Policy Enforcement — Target Completion: Mar 1, 2027

All milestone invoices are payable Net-30 upon written certification by Client's Chief Information Officer.

SECTION 7. LIMITATION OF LIABILITY & TRAILING CEILINGS:
EXCEPT FOR WILLFUL MISCONDUCT OR BREACH OF DATA PRIVACY STATUTES, PROVIDER'S MAXIMUM AGGREGATE MONETARY LIABILITY ARISING FROM ALL TRANSACTIONS OR SLA DOWNTIME SHALL NOT EXCEED $2,500,000 IN TOTAL VALUE.

SECTION 11. GOVERNING LAW:
Governed exclusively under the Laws of the State of Texas.