GLOBAL FINANCIAL TECHNOLOGY MASTER SERVICES AGREEMENT

This Enterprise Agreement is entered into by and between Accordant Holdings and Salesforce Enterprise Inc.. WHEREAS, Provider facilitates enterprise CRM and CPQ contract workflows;

SECTION 3. TERM, NOTICE WINDOWS AND AUTO-RENEWAL OBLIGATIONS:
The Initial Term commences Mar 15, 2027 for an active commitment duration of 24 months. This Agreement renews automatically for consecutive one-year terms unless either party furnishes written notice of termination at least 60 days prior to Mar 15, 2027. Failure to opt-out commits Client to minimum monthly interchange commitments of $32,000.00.

SECTION 5. IMPLEMENTATION SCHEDULE, DELIVERABLES & MILESTONE FEES:
The total contract value includes specific development and deployment milestones payable upon formal acceptance:

- Milestone 1 ($70,000.00): Schema Unification & Data Cleaning — Target Completion: May 1, 2027
- Milestone 2 ($95,000.00): CPQ Rules & Discount Matrix Setup — Target Completion: Jul 15, 2027
- Milestone 3 ($50,000.00): Billing Sync & User Enablement — Target Completion: Sep 1, 2027

All milestone invoices are payable Net-30 upon written certification by Client's Chief Information Officer.

SECTION 7. LIMITATION OF LIABILITY & TRAILING CEILINGS:
EXCEPT FOR WILLFUL MISCONDUCT OR BREACH OF DATA PRIVACY STATUTES, PROVIDER'S MAXIMUM AGGREGATE MONETARY LIABILITY ARISING FROM ALL TRANSACTIONS OR SLA DOWNTIME SHALL NOT EXCEED $2,100,000 IN TOTAL VALUE.

SECTION 11. GOVERNING LAW:
Governed exclusively under the Laws of the State of California.